

South Bucks District Council

Our Purpose: to deliver great value, customer-focused, sustainable services

Our Priorities, goals and promises 2015 - 2020

We will deliver cost-effective, customer-focused services

- 1. Provide great value services**
 - Optimise the effectiveness of our resources and assets
 - Reduce costs through the shared services programme with Chiltern District Council
 - Better use ICT to drive out savings whilst providing more flexible service delivery
 - Make the very best use of all our assets
- 2. Listen to our customers**
 - Consult with you on key issues and respond to results
 - Communicate widely and embrace social media
 - Develop a customer services strategy to ensure convenient and timely access to services
- 3. Provide excellent services**
 - Agree a vision for outstanding service delivery
 - Attract, retain and develop dedicated staff

We will work towards safer and healthier local communities

- 1. Improve community safety**
 - Work with our key partners to help safeguard children and vulnerable adults and prevent them becoming victims of crime
 - Work with partners to reduce crime, fear of crime and antisocial behaviour
- 2. Promote healthier communities**
 - Address the needs of the elderly and those who are vulnerable
 - Work with communities affected by the closure of services to deliver them in alternative ways
- 3. Promote local communities**
 - Support the voluntary sector and promote volunteering
 - Engage with Parish and Town Councils and local neighbourhoods
 - Work with the local MP, voluntary and community groups through the Cohesion and Inequalities Forum to develop and deliver a local action plan, enhancing community life
 - Work to support the economy through enabling development of more affordable homes and the introduction of an economic plan
 - Provide increased off street parking in Beaconsfield and Gerrards Cross to meet future needs

We will strive to conserve the environment and promote sustainability

- 1. Conserve the environment**
 - Conserve the Green Belt through the planning process
 - Safeguard our heritage for future generations
 - Seek to minimise the impact on environments and communities caused by HS2 in partnership with other councils
 - Work with partners to secure the provision of the Beaconsfield relief road
 - Develop a master plan for Iver to address current issues with excessive HGV movements and other environmental issues including working with partners to secure provision of a relief road
- 2. Promote sustainability**
 - Support South Bucks people to reduce waste and increase recycling
 - Produce a new Joint Local Plan with Chiltern District Council by March 2017 to help meet local development needs
 - Promote a healthy, sustainable and safe built environment
 - Promote energy efficiency in the Council's operations
 - Support South Bucks people to reduce their carbon emissions
 - Support the roll out of broadband to enable more working from home



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